

Career Studies

Call Center/Teleservices^{TP} (059)

*Lec/Lab Crse
Hrs.Hrs. Cr.*

First Semester

AST 117	Keyboarding for Computer Use	1	0	1
ITE 115	Introduction to Computer Applications & Concepts	3	0	3
ITE 127	Beginning Windows	2	0	2
ITE 130	Intro to Internet Services	3	0	3
ITE 182	User Support/Help Desk Principles	3	0	3
	Total	12	0	12

Second Semester

BUS 236	Comm. in Mgt.	3	0	3
ITE 122	PC Hardware	3	0	3
ITN 101	Intro to Network Concepts	3	0	3
MKT 110	Principles of Sales and Marketing	3	0	3
SDV 106	Preparation for Employment	1	0	1
	Total	13	0	13

25 credits required to graduate

^{TP}This program is part of the Tech Prep Initiative: Students having successfully completed certain high school courses may qualify for advanced standing and receive free credit in equivalent college courses. Please see your advisor for additional information.

Faculty Contacts

Mr. Fred Coeburn, Ms. Dana Crismond,
Ms. Fran Doyle, Mr. Nick Edwards,
Ms. Terri Lane
Location: Phillips-Taylor Hall